**New API Project (Requestor) - User Stories**

1. As a user, I want to access the EIP services on the Maybank sandbox so that I can request a new API project.
2. As a user, I want to request a new API project by clicking the "API project list" button in the EIP section.
3. As a user, I want to fill in the details needed in the API submission page and submit my request so that it can be processed.
4. As a user, I want to view the status of my request in the submitted list so that I can track its progress.
5. As a user, if my request is rejected, I want to go back to the submission page and resubmit my request.
6. As an external user, I want to have access to the same API project submission page even though I have less access compared to internal users.
7. As an external user with a request purpose of budget, I want to follow the same steps as the EIP landing page for the EIP team.
8. As an external user with a request purpose of implementation, I want to fill in the details needed and submit my request.
9. As an external user with a request purpose of implementation, I want to view the status of my request by clicking the "view" button.

**Service Inventory Module - User Stories**

**User Stories for Internal API:**

1. As an internal user, I want to be able to view the internal service inventory list so that I can see all available services.

* When I enter the dashboard, I expect to see the internal service inventory list.
* I should be able to view the details of a service by clicking the "View" button.
* I should be able to search for a service using the Search bar.
* I should be able to customize the view by selecting the number of items per page from the drop-down.

1. As an internal user, I want to be able to report issues or provide feedback on a service so that the relevant team can be informed.

* When I click the "View" button on a service, I expect to see the details of the service.
* I should be able to report an issue by clicking the "Report Issue" button.
* I should be able to submit my feedback by clicking the "Feedback" button.
* I should be able to return to the internal inventory list page by clicking the "Back" button.

**User Stories for Admin Access:**

1. As an admin, I want to be able to view the internal service inventory list and pending approvals so that I can manage the services.

* When I enter the dashboard, I expect to see the internal service inventory list and pending approvals.
* I should be able to view the details of a service by clicking the "View" button.
* I should be able to search for a service using the Search bar.
* I should be able to customize the view by selecting the number of items per page from the drop-down.

1. As an admin, I want to be able to approve or reject requests, edit or duplicate service details so that I can manage the services effectively.

* When I click the "View" button on a service, I expect to see all the service details.
* I should be able to approve or reject requests.
* I should be able to duplicate the service details by clicking the "Create as New" button.
* I should be able to edit the service details by clicking the "Edit" button.
* I should be able to report an issue by clicking the "Report Issue" button.
* I should be able to submit my feedback by clicking the "Feedback" button.
* I should be able to return to the internal inventory list page by clicking the "Back" button.

**User Stories for Team Access:**

1. As a team member, I want to be able to view the internal service inventory list and rejected requests so that I can see all available services.

* When I enter the dashboard, I expect to see the internal service inventory list and rejected requests.
* I should be able to view the details of a service by clicking the "View" button.
* I should be able to add a new internal service inventory.
* I should be able to search for a service using the Search bar.
* I should be able to customize the view by selecting the number of items per page from the drop-down.

1. As a team member, I want to be able to duplicate, edit, or report issues on a service so that the relevant team can be informed.

* When I click the "View" button on a service, I expect to see all the service details.
* I should be able to duplicate the service details by clicking the "Create as New" button.
* I should be able to edit the service details by clicking the "Edit" button.
* I should be able to report an issue by clicking the "Report Issue" button on the app.
* As a user, I want to easily report any issues I encounter while using the app, so that the company can quickly resolve them and improve my experience. By clicking the "Report Issue" button, I should be able to quickly and efficiently submit a detailed report of the problem, without having to navigate through multiple menus or pages.

**User Stories for External Services:**

1. As an internal user, I want to be able to view the external service inventory list so that I can see what services are available.
2. As an internal user, I want to be able to view service details by clicking "View" so that I can understand the service better.
3. As an internal user, I want to be able to search the external service inventory list so that I can easily find the service I need.
4. As an internal user, I want to be able to customize my view of the external service inventory list so that I can view the information in a way that makes sense to me.
5. As an internal user, I want to be able to report issues or provide feedback on a service so that I can help improve it.
6. As an admin, I want to be able to approve or reject requests for external services so that I can manage which services are available to users.
7. As an admin, I want to be able to duplicate service details so that I can quickly create new services with similar information.
8. As an admin, I want to be able to edit the contents of service details so that I can keep the information up-to-date.
9. As a team user, I want to be able to add new internal service inventory so that I can expand the available services.
10. As a team user, I want to be able to view rejected requests for external services so that I can understand why certain services are not available.

**User Stories for Certificates:**

1. As an admin, I want to be able to view certificate details so that I can understand the certificate information.
2. As an admin, I want to be able to edit the certificates list so that I can manage which certificates are available.
3. As a team user, I want to be able to add new certificates to the list so that I can expand the available certificates.
4. As a team user, I want to be able to view rejected certificate requests so that I can understand why certain certificates were not approved.
5. As a team user, I want to be able to edit the details of a rejected certificate request so that I can resubmit it for approval.
6. As a team user, I want to be able to edit the expiry date of a certificate so that I can keep the certificate information up-to-date.